

Complaints	
Service Area	Number per Service
Anti-social behaviour	1
Care Call/Telecare	5
Community Safety	0
Enforcement	34
Environmental Health	10
Security Services	3
Trading Standards and Licensing	8
Total	61

Commendations	
Service Area	Number per Service
Anti-social behaviour	0
Care Call/Telecare	2
Community Safety	3
Enforcement	6
Environmental Health	17
Security Services	2
Trading Standards and Licensing	0
Total	30

Compliments	
Service Area	Number per Service
Anti-social behaviour	4
Care Call/Telecare	4
Community Safety	7
Enforcement	22
Environmental Health	1
Security Services	9
Trading Standards and Licensing	143
Total	190

Comments	
Service Area	Number per Service
Anti-social behaviour	0
Care Call/Telecare	0
Community Safety	0
Enforcement	6
Environmental Health	11
Security Services	0
Trading Standards and Licensing	3
Total	20

Number received from 1 April to 31 March 2012	61
Number received from 1 April to 31 March 2011	78

Number received from 1 April to 31 March 2012	30
Number received from 1 April to 31 March 2011	17

Number received from 1 April to 31 March 2012	190
Number received from 1 April to 31 March 2011	206

Number received from 1 April to 31 March 2012	20
Number received from 1 April to 31 March 2011	19